

WASHINGTON MIDDLE SCHOOL FREQUENTLY ASKED QUESTIONS/ISSUES

Unable to access internet

- United Way is able to help support families in need of internet access [Phone Number: 483-1561]

How to check student progress on Google Classroom

- Check out this video: [Parent Tip for Checking Google Classroom Work](#)

What is my child's academic progress?

- Log in to [parent portal](#)
- If you have never created an account, email melissa.a.emerson@jpsny.org or kathryn.e.benson@jpsny.org to get your username and password
- Scores will be listed as S - satisfactory, U - unsatisfactory or INC - incomplete
- Parent [How to Check Parent Portal \(PowerSchool\)](#)
- Student [How to Check Student Portal \(PowerSchool\)](#)

When is my child supposed to Zoom?

- [Zoom Meeting Schedule](#) for WMS students
- Many teachers are sending Zoom invitations through your child's Gmail. If they haven't set up their Gmail, view this video: [How to Turn on Gmail on student Ipad](#)
- Contact your child's teacher either by email or remind to see if they're missing any meetings.

How much work or time should my child complete each day?

- Middle school students should be working between **2-3 hours per day**. This does not have to occur all at one time. They can work for 45 minutes, take a break, work for another hour, take a break, etc.
- Your child needs to check their gmail and each Google Classroom daily. Within Google Classroom, your child needs to check the classwork tab.
- If your child is struggling to figure out how to turn in work, please watch [Using Google Classroom To Turn in Work](#)

What is my child supposed to be learning each week?

- [Grade 5 Parent Resource](#)
- [Grade 6 Parent Resource](#)
- [Grade 7 Parent Resource](#)
- [Grade 8 Parent Resource](#)

When a teacher calls and says my child isn't completing any work, what can I do??

- Watch the following videos to become familiar with your child's work
 - [Using Google Classroom To Turn in Work](#)
 - [How to Turn on Gmail on student Ipad](#)
 - [Parent Tip for Checking Google Classroom Work](#)
- Sit down with your child and their ipad
 - Check their Gmail with them
 - Go through their Google Classrooms with them
 - Have a conversation with them about the importance of completing work at home
- Set a regular bed time routine that is device free
- You can call the school phone number 483-4413 to speak with Mrs. Emerson if you have any additional questions