

CHAUTAUQUA COUNTY CRISIS RESPONSE - COVID 19

The COVID-19 Pandemic has many of us wondering what am I going to do? Where can I get the help I need? This newsletter is here to help answer your questions and connect you with local resources from across Chautauqua County. For more information you can visit the United Way of Southern Chautauqua County's website at www.uwayscc.org. This site is full of local resources and volunteer opportunities to help during this challenging time. At the United Way we know that it will take ALL OF US working together as a community to get through this pandemic, because United We Fight, United We Win!

For any questions, please contact the NYS DOH COVID-19 hotline: 1-888-364-3065

FOOD / BASIC NEEDS

St Susan's Kitchen: (716) 664-2253. Daily bagged lunches can be picked up in the foyer. Monday - Friday 11:00am- 3:45pm and Saturday & Sunday 12:00-2:00pm at 31 Water St. in Jamestown.

Salvation Army (716) 664-4108
83 S Main St, Jamestown. **Food Pantry M-F 9:30 – 11:30 and 1:00 – 3:30pm. Food Express will be 3/25-3/27; 10-12 & 1-3:30.**
<https://www.facebook.com/TheSalvationArmyJamestown/>

Bread of Life food pantry 1006 W. 3rd St. Jamestown (716) 483-3687. They are open on Tuesday 2:30-5:30 and Friday 11am -2pm.

WIC: (716) 484-6001 or 218-1484
Office open for new intakes only. Call first as have limited hours. Current customers can have benefits reloaded to card via phone.

SCHOOL LUNCHES:

Jamestown Public Schools 11am-1pm Pickup Monday -Friday at Washington, Jefferson, Persell and JHS.

Other Communities, please see your school web page as lunch programs vary by district.

NY UNEMPLOYMENT

File online at www.labor.NY.gov. You can also file by phone, but it is extremely busy and difficult to get through. That number is 1-888-209-8124.

HEALTH INSURANCE

Special enrollment period for health insurance through the New York State of Health Marketplace is happening **NOW** for individuals to ease Coronavirus fears! For help enrolling, renewing, or changing your coverage, call Healthy Community Alliance (716) 532-1010 to work with a local Navigator

****NYS Dept of Health
HOTLINE**
1-888-364-3065**

CLOTHING/HOUSEHOLD

Community Helping Hands For emergency household and clothing needs. This includes bedding, dishware, etc. No furniture, at this time. Currently closed to the public, but still meeting emergency individually. Contact Shawn Whitmer at (716) 487-1488 or email office.chh@gmail.com.

LOVE Inc. Remains open for business with limited entry to facility to maintain social distancing. Signs on the door to explain current schedule. Call Susan Justham (716) 338-9828

MENTAL HEALTH

Mental Health Association (716) 661-9045 or see them online at www.mhachautauqua.org They are offering 3 online groups daily at 10am, 2pm and 7pm. See their web site for topics to be covered. Free peer services available via phone or video chat.

Evergreen: Opioid, NARCAM, needle exchange and health screenings have moved temporarily from MHA to 320 Prather St. Suite 100. 716-664-7885. Hours 10am- 4pm, Mon- Fri www.evergreenhs.org/covid-19

Family Service of Chautauqua Region Tele-counseling services available. Call main office (716) 488-1971 to schedule appt.

The Resource Center
Tele-counseling and tele-psychiatry available call main office to schedule (716) 661-1447.

****Chautauqua County
CRISIS Hotline**
24/7 | 716-834-3131**

UNITED WE FIGHT. UNITED WE WIN. LIVE UNITED.



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HOUSING

Dept. of Health and Human Services. All issues related to homelessness should **first** be directed to DHHS at (716) 661-8200.

Chautauqua Opportunities (716) 661-9430. All housing services are still open. Head start is closed

United Christian Advocacy Network City Mission (For men only). Call Jeff Rotunda at (716) 488-7480 additional beds have been added to accommodate the long-term need.

SENIORS

** All agencies recommend seniors start with [NY Connects \(one-stop call center for state resource\)](#) – (716) 753-4875. They will help identify needs, program and start the referral process.

Office of Aging (716) 753-4471

Meals On Wheels: Call NY Connects

Community Connections at Findley Lake (716) 769-2473

TECHNOLOGY

DFT FREE Internet:
<https://www.dftcommunications.com/current-promotions/#COVID19>

Charter Communications will offer free Spectrum Wi-Fi for 60 days to homes with students who do not already have a Spectrum internet subscription, call 1-844-488-8395

CHILDCARE

JPS Fletcher and Ring Schools please contact:
childcare@jpsny.org for information.

YMCA – (716) 664-2802

YWCA (716) 488-2237 x 250

A Children's Place (716) 487-2238

Chautauqua Lake Childcare Center (716) 753-5851

VETERANS

Chautauqua County Veterans Services 610 W 3rd St. (716) 661-8255.

NYS GOVERNMENT PROGRAMS

Access Services through the Department of Health and Human Services (DHHS) at (716) 661-8200. <https://chqgov.com/>.

The services being provided are as follows:

Temporary Assistance, SNAP, – All Public Assistance eligibility, recertification, and emergency interviews can be done by phone. Domestic Violence and Drug/Alcohol Screenings will be done by phone. These interviews can be conducted without face-to-face contact through April 11, 2020 and recertification interviews can be conducted by phone through May 15, 2020. All applications and required documents can be mailed, e-mailed, faxed, scanned, or dropped off. SNAP benefits can be applied for on-line at mybenefits.gov.

Temporary Housing Assistance (Homeless) and Non-PA

Emergency Assistance applications and documentation can be mailed, e-mailed, faxed, scanned, or dropped off.

HEAP – All requirements for face-to-face interviews for any HEAP component is temporarily suspended. Applications and any supporting documents can be mailed, e-mailed, faxed, scanned, or dropped off.

Children Protective Services – Please call the Statewide Central Register 1-800-342-3720.

[Fair Hearings](#) – Please contact the office of Administrative Hearing at 1-800-342-3334 for rescheduling.

[Child Support](#) – Can be emailed directly at cccseu@co.chautauqua.ny.us, Faxed (716) 753-4602, or Call (716) 753-4555.

[Child Support Court appearances](#) are administratively adjourned until April 30, 2020. Adjourn dates will be sent out by mail to respondents.

[Children Protective Services](#) – Please call the Statewide Central Register 1-800-342-3720.

[Adult Protective Services/CASA](#) – For non-emergencies please call (716) 753-4447; mail can be sent to 7 N. Erie Street Mayville, NY 14757

[Applications, both certification \(initial\) and recertification for assistance](#) should be mailed to **Chautauqua County Department of Social Services 110 E. 4th Street, Jamestown, NY 14701 or 319 Central Avenue, Dunkirk, New York 14048** or dropped off in either location – drop boxes are available.